

Chorley Flower Show Ticket Terms and Conditions

Sale of tickets

Tickets will be sold online at chorleyflowershow.com using our ticketing partner website skiddle.com and offline at selected outlets. Tickets will also be available to purchase on the day on the day at the show entrances (subject to availability).

Tickets bought online can be used for either day but can only be redeemed once. Once the tickets have been redeemed they can't be used again. If you buy tickets offline you must choose in advance which day you plan to attend and you will be given a wristband at the point of sale.

Admission

Entry to the showground will be via wristband only – if you purchase your tickets online you will exchange the ticket(s) for a wristband(s) at one of the entry gates. Children under the age of 5 will be allowed into the showground for free as long as they are accompanied by a paying adult.

The Council reserves the right at its absolute discretion to refuse admission to the showground.

Delivery

Tickets purchased online will be delivered via email from our ticketing partner website skiddle.com or through the free Skiddle app, which you will be given the option of downloading when purchasing the tickets. You must bring the email or a print out of the tickets with you to gain entry to the showground. You can also show us your tickets using the free Skiddle app to gain entry to the showground.

Refunds

Refunds for tickets are not available unless the show is cancelled.

Cancellation/postponement

If the show is cancelled and not rescheduled the Council will offer a refund of the face value of the sale price of the ticket subject to the liability clause.

In the unlikely event that the show is cancelled or postponed an email will be sent to those persons who have bought a ticket online to inform them of the cancellation/postponement. Updates about the show will also be available at chorleyflowershow.com.

If you have bought a ticket offline you must keep your wristband and receipt to use as a proof of purchase for a refund.

The Council do not guarantee that you will be informed of such cancellation before the date of the show.

Transfer/re-selling of tickets

You are not permitted to exchange, transfer or re-sell the tickets for commercial gain once you have purchased them.

Venue rules and regulations

You must comply with the venues rules and regulations that will be displayed at chorley.gov.uk and in the show programme.

The Council reserves the right at its absolute discretion to eject any person from the showground who they consider not to be complying with the venue rules and regulations or for any other reasonable cause.

Liability

In the unfortunate event that the show is cancelled the Council will only be liable for the face value of the ticket and not for any subsequent expenditure such as travel, accommodation or other costs incurred.

The Council will not accept liability for any indirect, special or consequential losses, including (for example) loss of profits, revenue, contracts, data or goodwill.

The Council accepts no liability for failure to perform any obligations that is caused by events out the Council's reasonable control (Force Majeure Event) which includes but is not limited to an act of God, war, insurrection, riot, civil disturbances, acts of terrorism, fire, explosion, flood, national mourning, theft of essential equipment, malicious damage, strike, lock out, weather, third party injunction, national defence requirements, acts or regulations of national or local governments.